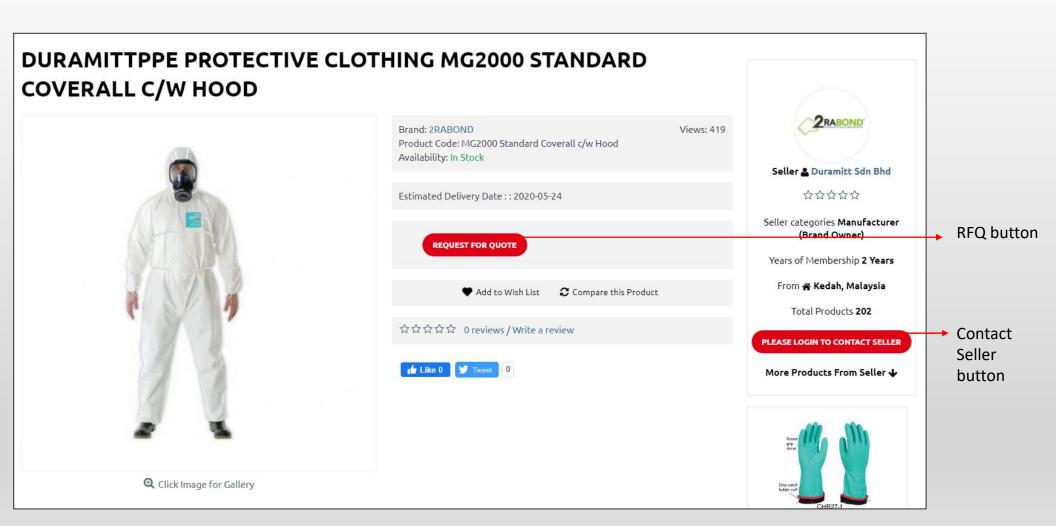
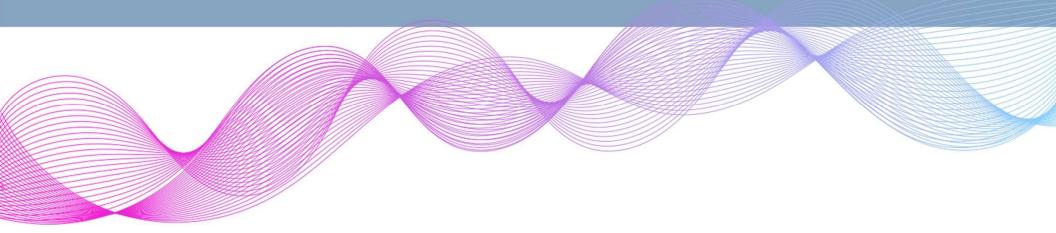


Check & Reply Enquiry Tutorial



Option 1 – Request for Quote



When customer request for quote, you will receive email as shown below

Customer Request For Quotation



Averest Ecommerce Sdn Bhd (1274585T) <enquiry@averest.com.my>
To customercare@averest.com.my



Marketplace Message from Averest Ecommerce Sdn Bhd (1274585T)

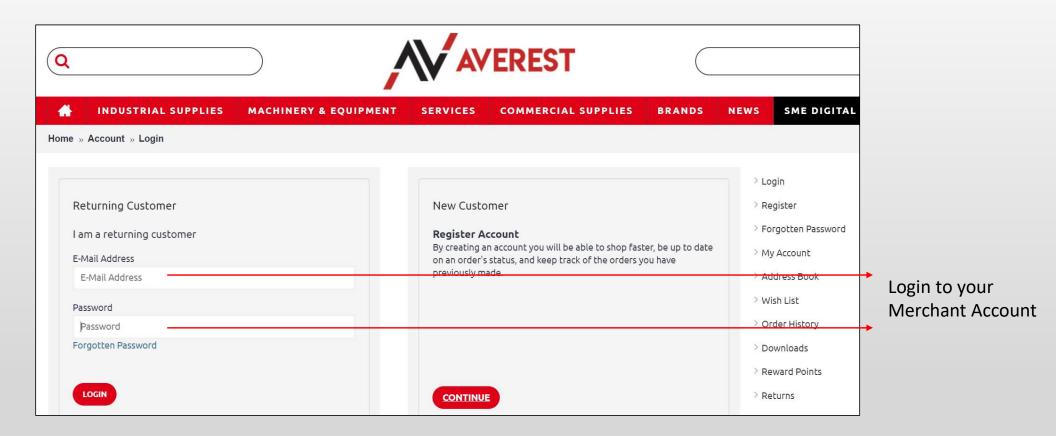
Hi Customer Service AM,

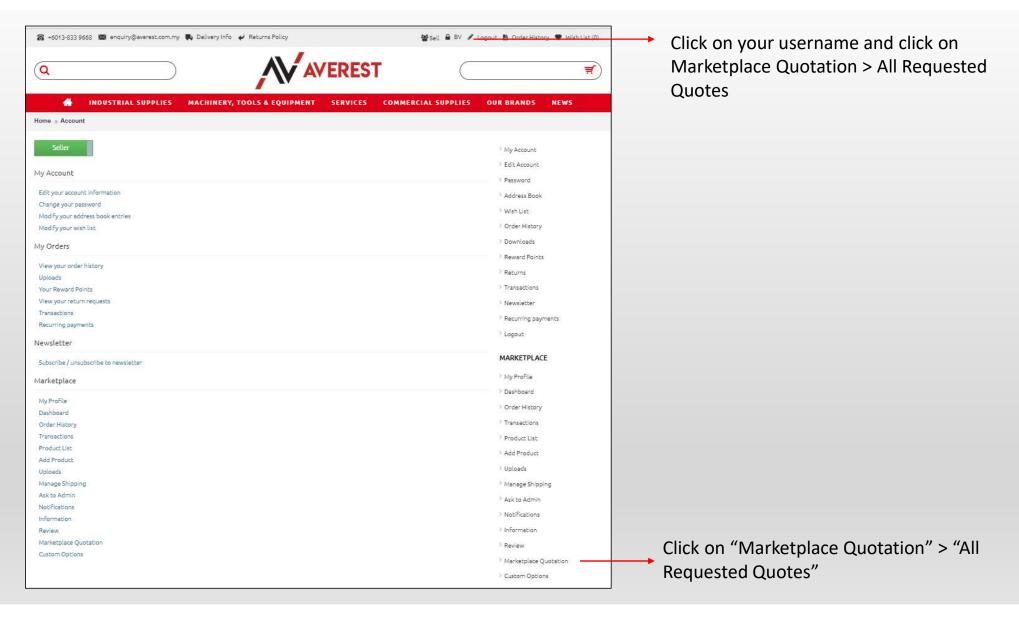
You have received a new quotation request.

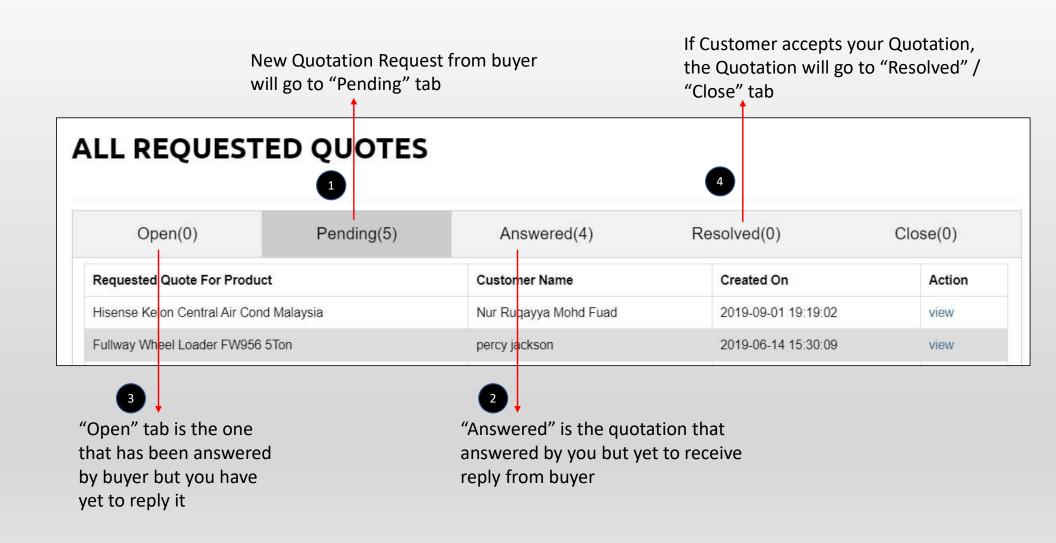
Please login to your account and reply as soon as possible.

Thanks,

Averest Ecommerce Sdn Bhd (1274585T)



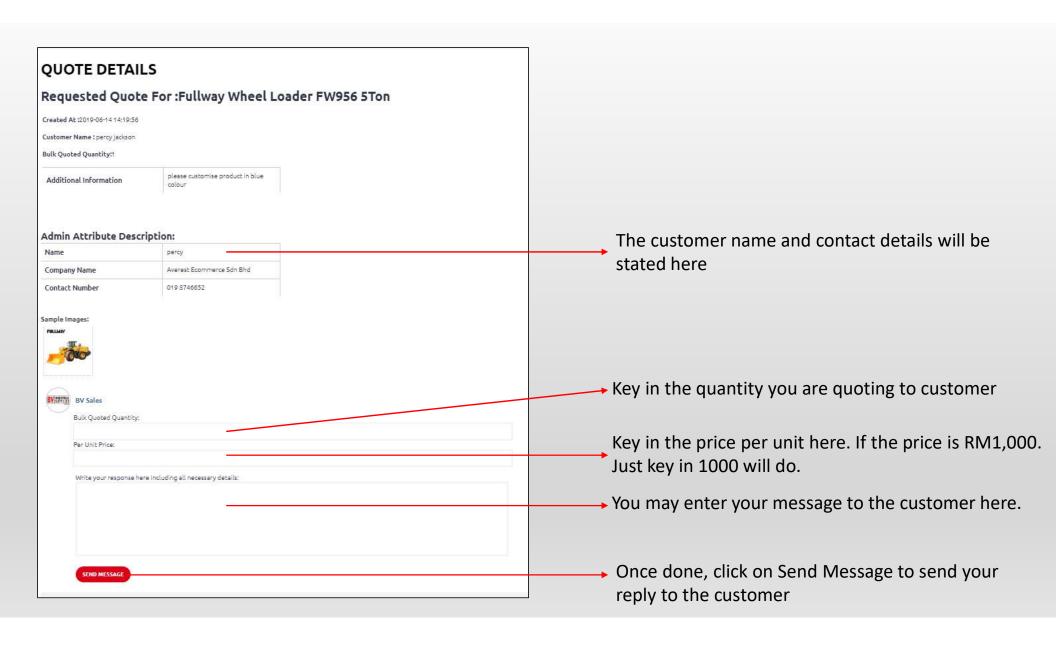




ALL REQUESTED QUOTES

Open(0)	Pending(5)	Answered(4)	Resolved(0)	Close(0)
Requested Quote For Product		Customer Name	Created On	Action
Hisense Kelon Central Air Cond Malaysia		Nur Ruqayya Mohd Fuad	2019-09-01 19:19:02	view
Fullway Wheel Loader FW956 5Ton		percy jackson	2019-06-14 15:30:09	view

Click on View



After you reply, if customer has replied to your quotation, you will get an email notification as shown below

Customer Has Replied To Quotation Request



Averest Ecommerce Sdn Bhd (1274585T) <enquiry@averest.com.my>
To customercare@averest.com.my



Marketplace Message from Averest Ecommerce Sdn Bhd (1274585T)

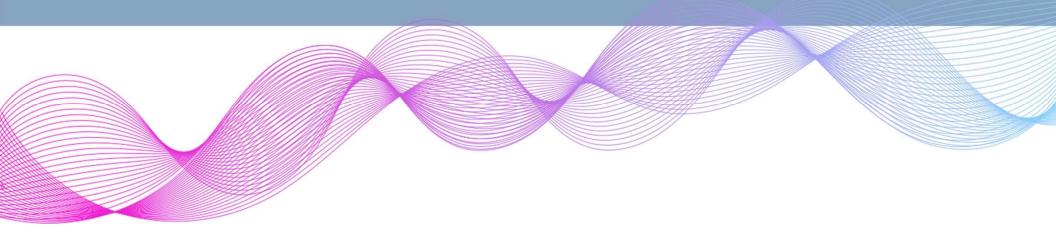
Hi Customer Service AM,

You have received a quotation reply from buyer, please login to your account for more information.

Thanks,

Averest Ecommerce Sdn Bhd (1274585T)

Option 2 – Contact Seller



If Customer Contact You

Customer Contact You



Marketplace Message from Averest Ecommerce Sdn Bhd (1274585T)

Hi Budiman Tong Chun Zeang,

Customer "Roy Liao" has contacted you from Averest Ecommerce Sdn Bhd (1274585T).

Subject - Purchasing large quantity of N95 Respirator/Masks

Message - Hi, we want to purchase 3M N95 Masks/Respirators. Would you please send me the prices list and the available quantity in stock. Thanks.

Please reply as soon as possible.

Thanks,

Averest Ecommerce Sdn Bhd (1274585T)

 Here you may reply directly to the customer via email